General information obligations/ data protection information

Person responsible for data processing H2O GmbH Wiesenstrasse 32 79585 Steinen

Tel: +49 (0) 7627 9239 - 0 Mail: info@h2o-de.com

Local court Freiburg i. Br., HRB 413631 VAT ID No. DE 812 643 939

Managing Director Mr. Matthias Fickenscher

Contact details of the data protection officer

Michaela Helbig Helbig Data Protection GmbH Phone: +49 (0)9123 70275-0

Mail: michaela.helbig@helbig-datenschutz.de

Purpose and legal base of data processing,

Personal data is processed for the purpose of fulfillment of contracts or for the implementation of pre-contractual measures. This includes customer master data with contact person as well as the contact history, offers, orders/ contracts, invoices, project data and other legal obligations of the responsible party.

The legal base results from Art. 6 DSGVO. Further essential legal foundations result from the commercial code, tax legislation, GmbH law and other legal requirements relevant for H2O GmbH. This also includes contractual regulations. The processing of newsletters is based on the consent of the data subject.

Data processing is necessary to protect the legitimate interests of the controller or a third party.

Where necessary, we process your data beyond the actual performance of the contract to protect legitimate interests of us or a third party. These include:

- Sales management and sales controlling
- Implementation of marketing measures
- Assertion of legal claims and defense in legal disputes
- Ensuring IT security and IT operations
- Measures for building and facility security (e.g. access controls) and for safeguarding house rights- Measures for business management and further development
- Conducting surveys
- Reporting

Categories of recipients of personal data (data transfer)

Within Germany, the European Union and the European Economic Area:

- Affiliated companies
- Auditors
- Tax authorities
- Tax office
- Bailiffs and other creditors
- Government agencies for the fulfillment of legal obligations and for requested certificates
- Logistics companies
- External IT service providers within the scope of order processing

Third country incl. adequacy decision

In the context of international business relationships, the transfer is made pursuant to Art. 6 (1) lit b DSGVO for the performance of contracts or for the implementation of pre-contractual measures. An adequacy decision is not required for this.

Storage period

The respective purposes result from legal requirements as well as from relevant industry specific regulations. The personal data is deleted after the purpose has been achieved.

Data subject rights

You can exercise your rights at any time via the contact details above. If your personal data is processed by H2O, you are a data subject within the meaning of the GDPR and you are entitled to the following rights versus the controller:

Information on the rights of the data subjects

- Right to obtain information about the personal data that we hold about you
- Right to rectify your personal data if it is incorrect, not in compliance with the law or out of date
- Right of deletion of your personal data if one of the reasons listed in Art. 17 DSGVO applies
- Right to restrict the processing of your personal data if one of the conditions listed in Art. 18 DSGVO is met
- Right to object
- Right to lodge a complaint with the competent supervisory authority

In Baden-Württemberg, the competent supervisory authority is:

The State Commissioner for Data Protection and Freedom of Information.

Home address:

Königstrasse 10 a

Postfach 10 29 32

70173 Stuttgart

Postfach 10 29 32

70025 Stuttgart

Tel.: 0711/615541-0 E-Mail: poststelle@lfdi.bwl.de

Whenever you have given us consent to process personal data for certain purposes (e.g. processing of images), the lawfulness of this processing is always based on your consent. Any consent given can be revoked at any time. This also applies to the revocation of declarations of consent given to us prior to the application of the GDPR, i.e. prior to May 25, 2018.

Please note that the revocation is only effective for the future. Processing that took place before the revocation is not affected.

Provision of personal data

Within the scope of our business relationship, you only have to provide those personal data that are necessary for the fulfillment of a contract or for the implementation of pre-contractual measures, or which we are legally obligated to collect. Without this data however, we will generally not be able to engage in a contractual relationship.

Change of privacy policy Change of purpose

We reserve the right to change this privacy policy in compliance with data protection laws. The current version can be found on our website at https://www.h2o-de.com/de/datenschutz. In addition, you can request a copy of the current version at any time using the above contact details.

If we intend to process your data for purposes other than those for which it was collected, we will notify you in advance in compliance with the statutory provisions.

Status 05.2023